Adaptive/ System leadership masterclass
Skills for managing complex change

Tuesday 27 September 2016
9.00 registration
9.30 start – 1.00pm close
Halliwell Jones Stadium, Warrington, WA2 7NE
Click here for directions

Aim

This half day session aims to equip colleagues with the skills to resolve complex issues and to lead complex change in health and social care when working across organisations and geographical boundaries. It can be used as a refresher for those who attended the previous Skills for System Leadership programme in 2015, provided by PHE and the National Leadership Centre, or would equally be beneficial for those who did not attend but would like to improve their skills in managing complex change.

What is Adaptive/Systems Leadership?

Systems Leadership is about how you approach leadership when you’re working across organisations and/or sectors – so when you need to go beyond your own service or area of expertise and interact with others, often with very different priorities and points of view.

It’s the kind of leadership that’s particularly helpful when you’re dealing with large, complex, difficult and seemingly intractable problems; where you need to juggle multiple uncertainties; where no one person or organisation can find or implement the solution on their own; where everyone is grappling with how to provide quality with the resources available; and where the way forward therefore lies in involving as many people’s energies, ideas, talents and expertise as possible.

These kinds of complex problems have been defined as “wicked” issues or “adaptive” that is, issues which have multiple causes and no single solution; where there’s no real certainty or direction about what needs to be done; where you can’t simply do what you’ve done before; where there is no clear relationship between cause and effect; where there will be knock-on effects whatever you do; where trade-offs are likely to be necessary; and where questions and reflection are more important than jumping to conclusions.
Who the programme is for?

Public health and wider local authority colleagues and others engaged more broadly in system wide approaches to health and wellbeing from other organisations in Cheshire & Merseyside.

What participants can expect to get out of the session?

The session will look at systems and adaptive leadership approaches and be a unique opportunity to get fresh perspectives on a complex issue that matters locally using a variety of approaches and at the same time apply learning about the theory and practice of systems leadership.

Delegates can choose a system leadership challenge based on one of the Champs Collaborative priorities or choose one of their own.

It is intended that those attending will achieve a deeper level of personal understanding and confidence around the following core skills:

- identifying wicked or adaptive change
- frameworks to think about your approach to these challenges
- exploring the models to reinforce and to reflect on your skills
- looking at some of the tools/techniques from adaptive and system leadership
- the discipline to maintain your learning through sustained reflection-in and reflection-on action.

How to register

Please book your place on the Champs website www.champspublichealth.com/events
There are limited places for this session so please book early. You will receive an e-mail confirmation of your booking.

For further information

Please call 0151 666 5123 or e-mail champscpd@wirral.gov.uk
### Draft programme – Adaptive Leadership Masterclass, 27 September 2016

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00am</td>
<td>Registration and refreshments</td>
</tr>
<tr>
<td>9.30 am</td>
<td>Welcome</td>
</tr>
<tr>
<td>9.35 am</td>
<td>Introduction to the morning by facilitator Joyce Redfearn</td>
</tr>
<tr>
<td>9.45 am</td>
<td>What is a complex problem?</td>
</tr>
<tr>
<td>10.00 am</td>
<td>System leadership/adaptive leadership approaches</td>
</tr>
<tr>
<td>11.00 am</td>
<td>Break and refreshments</td>
</tr>
<tr>
<td>11.15 am</td>
<td>Working on system leadership challenges</td>
</tr>
<tr>
<td>12.15 pm</td>
<td>Reflections on managing complex change</td>
</tr>
<tr>
<td>12.45 pm</td>
<td>Next steps and close</td>
</tr>
<tr>
<td>1.00 pm</td>
<td>Close</td>
</tr>
</tbody>
</table>

**Please note:**
Programme is subject to change
Presentations will be available on the Champs website following the event
[www.champspublichealth.com](http://www.champspublichealth.com)